



Malacañan Palace, Manila

The

PRESIDENTIAL LINGKOD-BAYAN AWARD

is

conferred on

DOLE SINGLE ENTRY APPROACH (SEnA) TEAM

**Department of Labor and Employment
Intramuros Manila**

(Edgar G. Aquino, Gil D.G. Caragayan, Joselito V. Diego, Jay Jasper B. Javines,
Vivencio E. Lagahid, Aurita L. Limpin, Reynante N. Lugtu, Angelita S. Narvaez,
and Reynaldo R. Ubaldo [team leader])

For developing a citizen-centered system pivotal in the immediate resolution of grievances and de-clogging of labor cases, SE_nA has paved the way for upholding workers' rights as its adoption has translated into an estimated monetary benefit of Php 1.5 billion in terms of back wages and benefits granted to claimant workers. The system has also generated non-monetary benefits: faster relief to parties in settling cases, less government resources spent on the tedious process of compulsory arbitration, and re-instatement of illegally dismissed employees.

Given this September 2013 at the Malacañan Palace on the occasion of the 113th Anniversary of the Philippine Civil Service.

BENIGNO S. AQUINO III
President
Republic of the Philippines