

QUARTERLY PHYSICAL REPORT OF OPERATION

January to March 2016

PARTICULARS	UACS CODE	PHYSICAL TARGETS					PHYSICAL ACCOMPLISHMENTS					Variance as of ____	REMARKS
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	TOTAL	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	TOTAL		
ORGANIZATIONAL OUTCOME 4 - LABOR DISPUTES EFFECTIVELY SETTLED/RESOLVED													
Increased settlement rate of:													
a. Requests for Assistance				88%			60%						Out of the total 1613 RFAs handled from January to March 2016, 964 RFAs were settled.
b. Preventive Mediation Cases				90%			56.0%						Out of the total 126 PM handled cases, 70 cases were settled.
c. Notices of Strike/Lockout				75%			38%						Out of the total 79 NS/L cases handled, 30 cases were settled.
Percentage of voluntary arbitration case decisions upheld by a higher court				80%									During the period, there was no decisions affirmed by higher courts.
MFO 1: TECHNICAL ADVISORY SERVICES													
Number of advisory requests acted upon		877	877	877	863	3,494	2,037				2,037		The Board extended advisory assistance to 2,037 companies through promotional activities on LMC and GM.

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Percentage of technical advisory services provided that resulted in the adoption of at least one (1) major recommendation (targeted facilitated and enhanced LMCs and GMs)		87%					44.9%				44.9%		44.9% or 916 of 2,037 companies reached resulted in the following: LMCs Facilitated - 41 LMCs Enhanced 402; GMs Institutionalized/ Operationalized - 39, GMs enhanced - 434
Percentage of clients with LMCs/GMs that are not involved in NS/L or PM cases		91%					98.2%				98.2%		Out of the 5,880 companies with existing LMCs and active GMs, 98.2% or 5,776 GMs are not involved in NS/L, PM and VA cases.
Percentage of clients who rate the timeliness of delivery of advisory services as good or better		97%					97.8%				97.8%		During the period, out of 688 respondents who accomplished the citizen's feedback form, 673 respondents said they were very satisfied with the Board's services.
MFO 2: LABOR CONCILIATION, MEDIATION AND ARBITRATION SERVICES													
Number of cases resolved/settled out of the Board's total caseload		1401	1402	1400	1392	5,595	1,104				1,104		

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Percentage of VA case decisions appealed to the Supreme Court/Court of Appeals		Not more than 20%					5.2%				5.2%		In 2016, of the 38 decided VA cases, 2 decisions were appealed to the SC/CA
Percentage of VA case decisions that are overturned by higher authority		Not more than 20%					0%				0%		
Percentage of conciliation mediations successfully disposed/settled within 30 days/process cycle time		85%					73.6%				73.6%		902 cases were settled/resolved within the PCT out of the total 1,224 cases disposed during the period.

Prepared by:

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 April 11, 2016

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